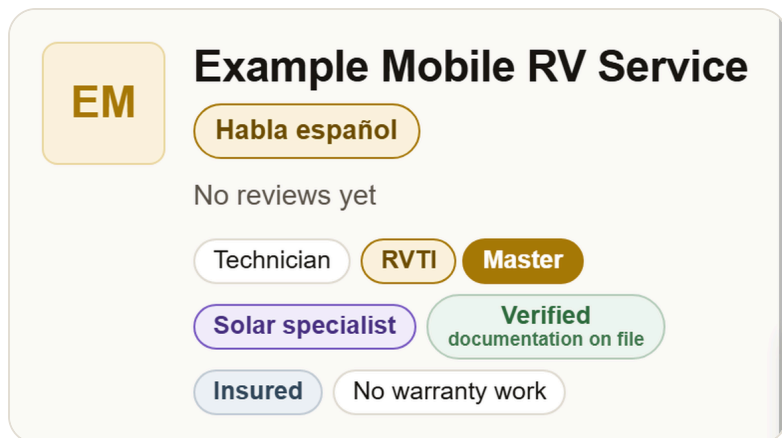


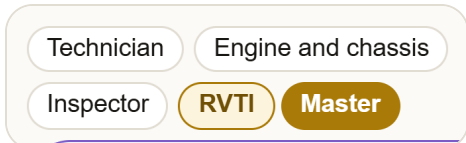
Badges on your listing

The little pills on a listing are badges, and their color tells you what kind of thing each one is. Only one color, green, has a document behind it. Every other badge is what the technician told us.



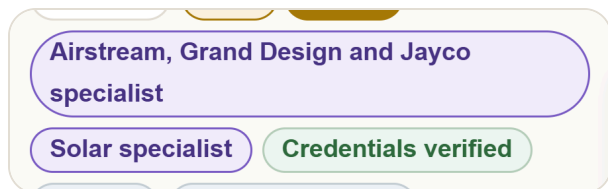
1 Gray is the work they do.

The gray pills nearest the top are their trades: **Technician, Engine and chassis, Inspector**. Further down, gray pills also list the rigs they work on and the jobs they take. Plain gray means a plain fact they told us, with nothing to check.



3 Purple is a specialty.

A purple badge is a specialty they chose: a **brand** they specialize in, like Airstream, or a **kind of work**, like Solar. It is their word, and it is often the reason an owner picks them out of a list.



2 Gold is a certification.

A gold badge is a certification they hold, named by the body that gave it: **RVTI, NRVTA, Lippert** and so on. A solid-gold **Master** sits beside one when it is a master-level certification. Gold means a certification and nothing else, the same on the card and the page. It is still their word: the gold badge shows whether or not we have seen the paperwork.



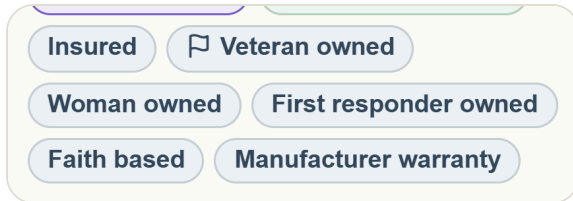
4 Green means documentation on file.

Verified is the only green badge. It means every certification on the listing has a document behind it, kept on file with us. It is not our word that the certificate is genuine; it is the technician's, backed by a document you can open. Everything else, you are taking on trust the same as you would with any contractor. What Verified means.



5 Blue-gray is their word.

Blue-gray badges are things they told us and we take on trust. **Insured**, the owner badges (**Veteran owned**, which carries a small flag, **Woman owned**, **First responder owned**, **Faith based**), and their **warranty** work. We do not ask for proof of any of these, so they all wear the same calm blue-gray to say plainly that we took their word. It is the same style as Insured on purpose, so none of them reads as more official than the others.



6 A few you might see now and then.

Some gray badges are not about the technician at all: **Marked area** means they drew their own service area instead of a circle, **Unclaimed** means an imported listing nobody has claimed yet, and **No warranty work** is simply the fact that they do no warranty work. A red **Sample** or **Example listing** marks one of our own demo listings, not a real business. None of these is something anybody tells us to check.